

**From:** [Doug Brown](#)  
**To:** [John McTaggart](#); [June Caul](#)  
**Cc:** [Schmidt, Nathan \(OPP\)](#); [Jeremy Hughes](#); [Kathy Lawson](#)  
**Subject:** Re: On-line Citizen Self Reporting Tools for  
**Date:** Friday, October 18, 2019 4:22:54 PM

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Hi All, Further to my conversation with Katherine Ross this week in regards to renewing the OPP police service agreement, I was asking her how the Town could reduce the volume of calls for service (as you are fully aware have grown by approximately 500 calls per year over the last 4 years). Some communities with OPP policing are promoting citizens to report certain crimes on line which will not show up as a cost for OPP to address these calls. I brief discussed modifying the Town's website with Jeremy Hughes our IT Manager, this task can be easily accomplished. I think the PSB should review the information and consider making a recommendation to update our website to promote our citizens to report certain crimes on line. Just my thoughts. See link & information below.

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<http://www.opp.ca/index.php?id=132&lng=en>

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**From:** Ross, Katherine (OPP)  
**Sent:** Thursday, October 17, 2019 3:33 PM  
**To:** Doug Brown <[dbrown@fortfrances.ca](mailto:dbrown@fortfrances.ca)>  
**Subject:** Follow-up

Good afternoon Doug;

Just a quick re-cap of areas of discussion. Sorry for any confusion that arose from the original Financial Statement sent in September compared to the Proposal I sent you that included the enhancements. The Proposal has the correct (lower) figures.

Three Municipalities that are featuring the on-line reporting on their website are Haldimand, Tecumseh and North Kawartha.

Under their "policing page" they have a "link" to Citizen Self-Reporting. There is a list of acceptable occurrences that fall within the parameters for this type of reporting on our website. You can promote online reporting from your web page.

Once we received the by-law we will provide an updated and complete contract for signature.

Thanks and have a great evening.

**Sergeant Katherine Ross**  
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