

Ministry of  
Consumer Services  
Office of the Deputy Minister  
6th Floor, Mowat Block  
900 Bay Street  
Toronto ON M7A 1L2  
Tel. (416) 212-2665  
Fax (416) 314-7167

Ministère des  
Services aux consommateurs  
Bureau du sous-ministre  
Edifice Mowat, 6e étage  
900, rue Bay  
Toronto ON M7A 1L2  
Tél. (416) 212-2665  
Téléc. (416) 314-7167



June 3, 2013

Dear Stakeholder:

I am writing to update you on the status of Ontario's one-call-to-dig system. We are working closely with Ontario One Call (ON1Call) as we support the effective implementation of the *Ontario Underground Infrastructure Notification System Act, 2012* (the Act).

In February 2013, the ministry, in cooperation with ON1Call, issued a **consultation paper**. We met with a broad range of public and private underground infrastructure owners and excavators to clarify the Act's requirements and solicit feedback about a number of areas, including membership and potential regulations. I am advised that information about how ON1Call will interpret the membership requirements under the Act and ON1Call's revised fee structure is now available on their website at <http://on1call.com/index.php/resource-centre/latest-news/>.

In response to the consultation, ON1Call is now reviewing its proposed governance structure. ON1Call will provide more information on this in the near future.

The ministry and ON1Call are currently developing regulations for consultation. These proposed regulations will be released in fall 2013 for stakeholder response, with the goal of obtaining government approval by year end.

Under the Act, the one-call-to-dig system will be fully in force for all members in June 2014. Until then, there are many important steps that need to occur.

The Act specifies **non-municipal** owners and operators of underground infrastructure who are required to join ON1Call as of **June 19, 2013**. Non-municipal owners and operators should contact ON1Call by phone at (519) 265-8006 or by email at [memberservices@on1call.com](mailto:memberservices@on1call.com) to confirm whether they are required to become members and, if so, to register with ON1Call.

**Municipalities** that own or operate underground infrastructure must join ON1Call by **June 19, 2014**. We encourage municipalities to join ON1Call before that date to ensure a smooth transition.

To meet their obligations under the law, all excavators continue to be responsible for contacting all owners of infrastructure (including non-municipal and municipal infrastructure owners that are not yet ON1Call members) that may be affected by an excavation. Excavators who do not ensure they have obtained locates for all necessary underground infrastructure before they dig continue to be subject to penalty under Ontario law.

As we move towards full implementation, we continue to work with ON1Call and impacted stakeholders to address a few unresolved issues.

Thank you for your continued input. Please contact Vanessa Rae, Senior Policy Advisor at (416) 325-6017 or by email at [onecalltodig@ontario.ca](mailto:onecalltodig@ontario.ca), if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Giles Gherson', followed by a horizontal line.

Giles Gherson  
Deputy Minister

cc: Mr. Geoff Fitzgibbon, Executive Director, Ontario One Call