

May 23, 2014



Town of Fort Frances
320 Portage Avenue
Fort Frances, ON
P9A 3P9

Attention: Town Council

Re: Water Services for 1029 Portage Avenue North

I am writing this letter in regards to my outstanding water and sewer account.

Approximately in February, my water line to my residence froze leaving me without water service. The Town Public Works Department attempted to thaw the water line three (3) times without success. I was forced to connect a hose to a neighbor to provide water to my home and is still connected to date.

As a result of not having a full water service to my residence, I had been forced to move out of my house for at least 3 weeks before being able to connect to my neighbor. Even now, my usage is been reduced to a minimum.

Therefore, I am requesting that the Town of Fort Frances waive my outstanding water account for the last billing statement of March 1, 2014, until I get my water service to my residence.

Sincerely,

A handwritten signature in blue ink that reads "Connie Kress". The signature is stylized with a large "C" and a long horizontal stroke.

Ms. Connie Kress
1029 Portage Ave.
Fort Frances, ON
P9A 2B1
Cell (807) 275-6184