

May 14, 2014

Glenn Treftlin
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Independent Electricity
System Operator
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Dear Glenn Treftlin:

I am pleased to provide you with a copy of the Independent Electricity System Operator's (IESO) 2013 Annual Report – "Ready Set Go: Capturing the New-Found Flexibility in Ontario's Power Grid".

This year's report looks at the efforts underway to manage Ontario's power system, as increased levels of wind and solar generation are connected to the grid. The report also provides an overview of emerging industry developments including new energy storage solutions and opportunities for consumers to benefit by reducing their demand at certain times.

Energy issues are top-of-mind for Ontario residents and business owners. New technologies allow consumers to have more control over their electricity use, manage their costs and contribute to system needs. The IESO is working with stakeholders to explore and evaluate opportunities to increase their participation in the market in order to enhance system efficiency.

As part of our outreach program, a representative of the IESO would be pleased to make a short, informative presentation on electricity issues and answer questions about Ontario's power system at one of your events. Topics to be covered may include the role of consumers, energy efficiency, market pricing, renewable generation, smart grid and system reliability. The IESO (www.ieso.ca) is a not-for-profit entity established by the Government of Ontario to manage the province's power system so that Ontarians receive power when and where they need it.

The report is also available online at www.ieso.ca/annualreport. We welcome your questions or comments at communications@ieso.ca.

Sincerely,

Terry Young
Vice President, Corporate and Employee Relations

