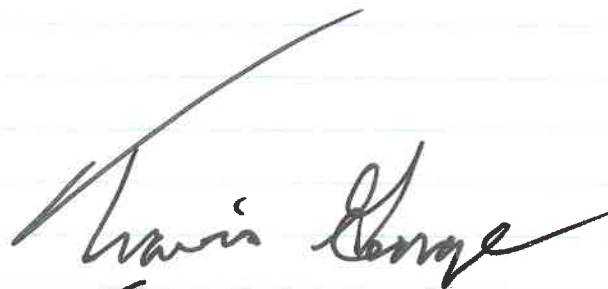


1212 Old Shambles RD. Dec. 11 2017

On Dec. 11 I "Travis George" received a work request for a "plugged sewer" at 1212 Old Shambles. The work was scheduled for 12:15 pm. Before leaving the office with Linda Cormody I talked to Greg Wiedenhoft. Greg informed me that he and "Curtis Wichstrom" had been to the same address on Saturday and had found the sewer to be frozen on the owners property. When Linda and I arrived to the home the owner was not present. Before Tess arrived home Linda and I had the time to open the manhole at the street to make sure there was no backup as well the Clean out at the property line. When Tess arrived home she showed us the Clean out on the side of the house. After looking at this Clean out informed her that there was no way Linda and I could safely access that clean out.

Tess told us that her husband had cleared the sewer line on their property and that the line was blocked on our side. I then removed the clean out cap at the property line and showed her that it was clear on the Towns side. I then asked her if there was a clean out inside the house. She then let us in the house to check. We found a clean out down stairs, but again there was no access. I then informed Tess that she would have to provide access before the Town would be able to help with the plugged sewer.

  
Travis George

On December 9 2017, I went on a callout with C. Wickstrom for a plugged Sewer at 1212 Olde Shambles Rd. Upon arrival we talked to the homeowner to find out what the issue with his sewer was. Robert Coish informed us that the line was plugged and proceeded to show us where the only cleanout we could use was. I opened the cleanout that was on the outside of the house and approximately 1.2 meters above the ground, to find it was full of ice. I also let him know his sewer service was wrapped with fiberglass insulation that had been saturated with water and became one big solid piece of ice. I let him know the Roto Rooter could not go through ice and we would not be able to unplug his sewer service.

Mar 28 2018

A stylized, handwritten signature in black ink, appearing to be 'C. Wickstrom'.

**TOWN OF FORT FRANCES  
WORK REQUISITION  
(PLUGGED SEWER)**

DATE Dec 9, 2017.

TIME 12:45 pm

PHONE # 274-0787

NAME OF PERSON REQUESTING WORK Tess Caish

NAME OF OWNER SAME

ADDRESS 1212 OLDE SHAMBLES ROAD

BILLING ADDRESS (if different from above) \_\_\_\_\_

The undersigned has read the attached forms and accepts the conditions and all charges incurred and by signing, hereby authorizes the Town of Fort Frances, Operations & Facilities Division to carry out the following work, namely:

PLUGGED SEWER  
40 080 0811 0430 40595 - \$ 366.48 (NO HST)

TICKET # 20174912031 - clearance received PAS

Dec 9/17  
Date

[Signature]  
Signature of Property Owner or Authorized Rep.  
Robert Caish  
Print Name of Owner or Authorized Representative

Work Order Prepared By: T. Rob

Work Carried Out By: G. Wredehult / C. Wredehult

**TOWN OF FORT FRANCES**

**PRIVATE WORK REPORT FORM**

DATE Dec 9/17 TIME 2:00pm 3:00pm

Location of Blockage \_\_\_\_\_

Distance from Clean Out in House \_\_\_\_\_

Distance from Clean Out at Property Line \_\_\_\_\_

Explain in detail Sewer Service is frozen out side house.  
Pipes are exposed & frozen.

Plugged on Town Property \_\_\_\_\_ Plugged on Owners Property X

If callout - Received by: \_\_\_\_\_

- Work done by: G. Wiedenhoeft / C. Wickstrom

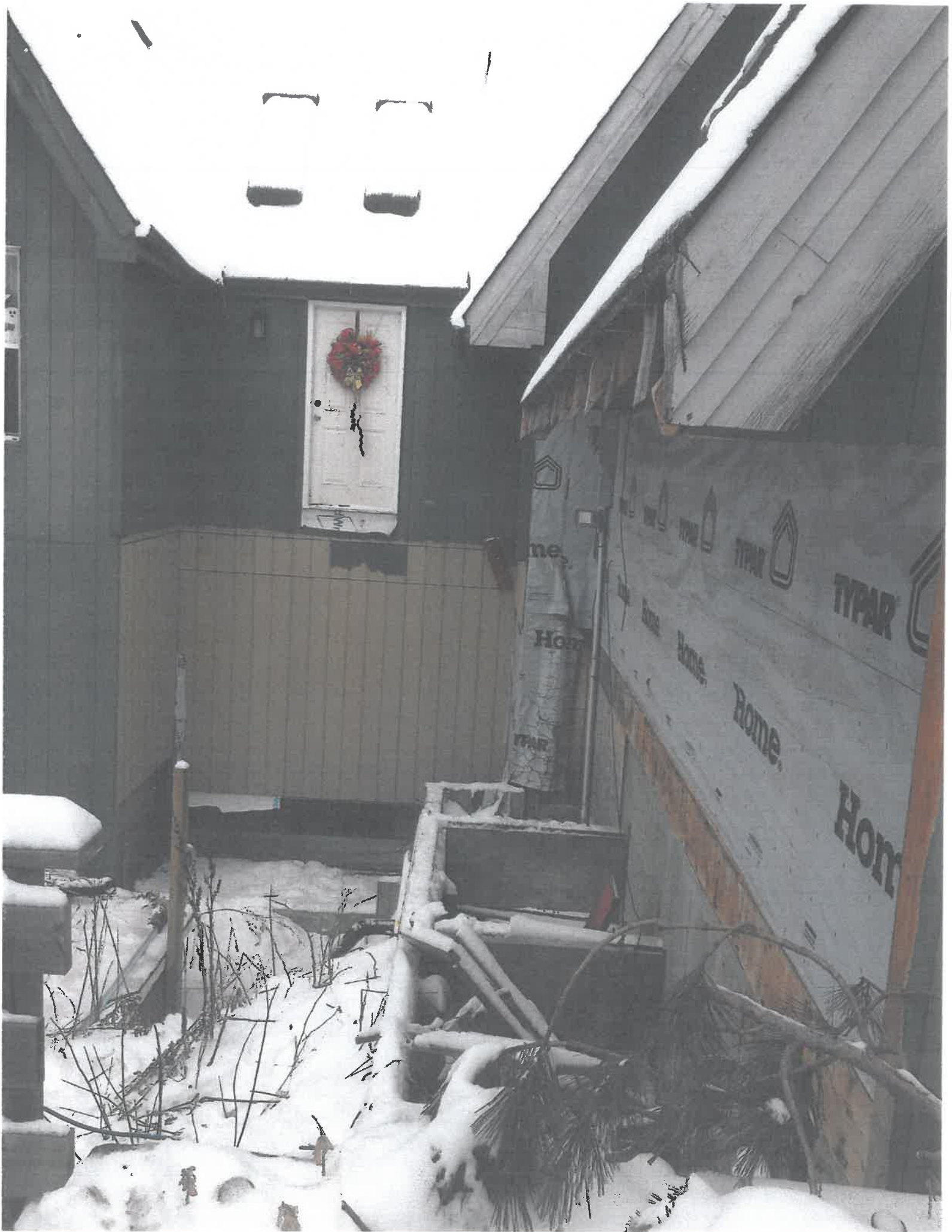
**To be filled out by Superintendent:**

Bill to be issued: Yes ✓ No \_\_\_\_\_

Remarks of Superintendent BILL OWNER - 4HR CALL OUT

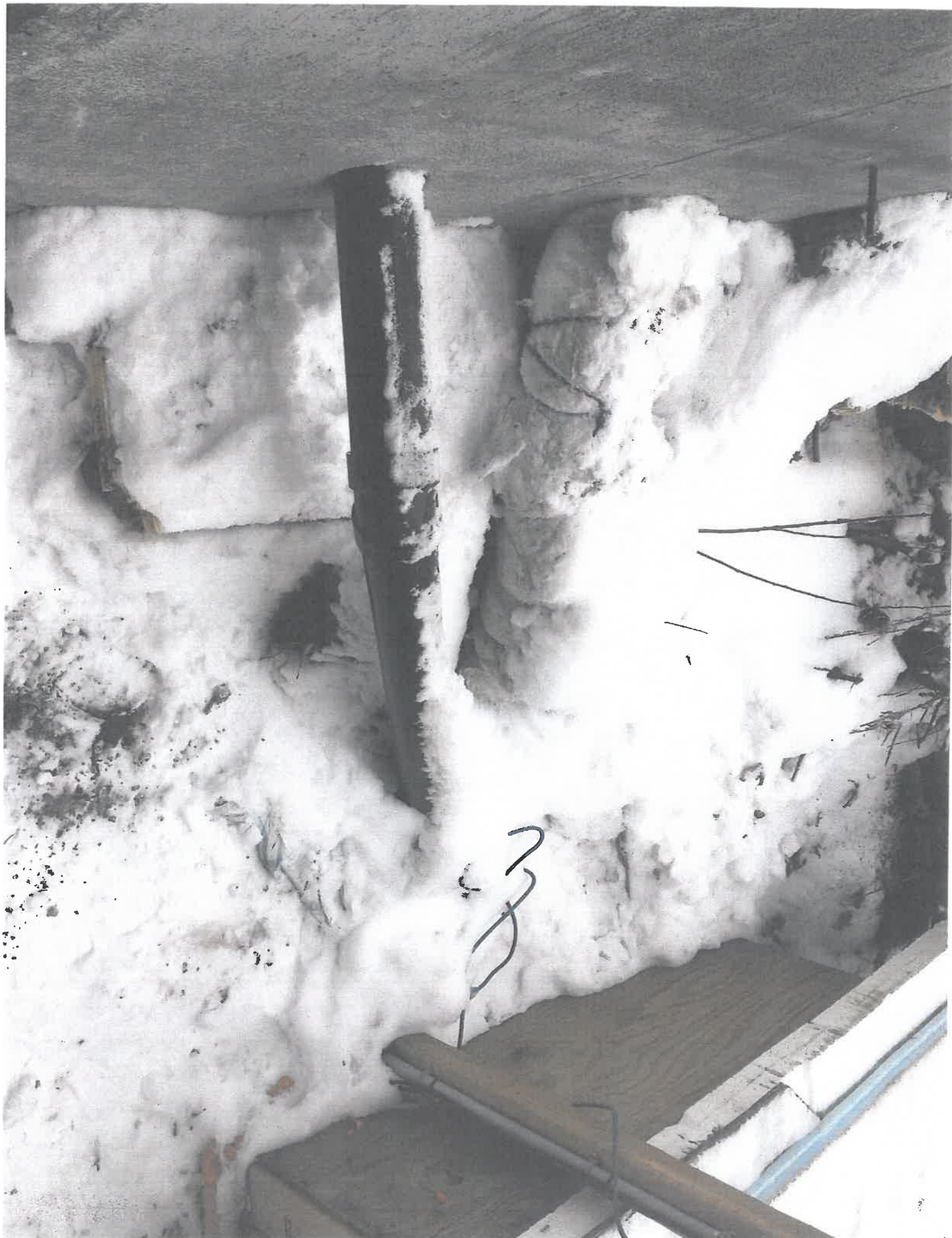
JA















1210

1212

1214

200

Olde Shambles Rd