

October 31, 2016

Report To: Mayor and Council

From: Travis Rob, Manager of Operations & Facilities

RE: 509 Victoria Avenue – Sewer Damage – Invoice for costs

Background

At the October 19, 2016 meeting of the Operations and Facilities Executive Committee a request was received from Mr. and Mrs. MacEachern for compensation for works completed by Pryde's Plumbing and Heating at their property related to a damaged sewer service caused by the Town forces repairing a water leak. At that meeting the Operations and Facilities Executive agreed to pay compensation, in principle, as there was no bill or cost attached to the request.

On October 31, 2016 a letter was received including a bill from Pryde's totalling \$1098.93 for sewer cleaning works and a bill for \$113.00 from Darryl's Custom Landscapes for Emergency Locates for the MacEachern's to dig their sewer service, which was never completed. The property owners are looking for the Town to cover:

	Units	Unit Cost	Total Cost
Pryde's Plumbing & Heating	10 hrs	\$75.00	\$750.00
Darryl's Custom Landscaping	2 hrs	\$50.00	\$100.00
Subtotal			850.00
HST			110.50
Town's Portion HST			14.96
TOTAL COST TO TOWN			864.96

The original request dated October 20, 2016 was for the Town to cover everything but 1 cleanout on the Pryde's bill with no mention of other costs. Further, on the copy of the Pryde's bill it was noted that a typical cleanout takes approximately 2 hours. The MacEachern's are willing to pay the cost for the roto-router rental and shop supplies as well as 2 hours of the Pryde's labour totalling \$222.50 plus taxes.

Given that the sewer blockage was caused by damage to the sewer service as a result of a water leak dug on First Street weeks before, and the decision of the Operations and Facilities Executive Committee to compensate the property owners for work completed by Pryde's Plumbing and Heating, The cost to cover the requested portion of the Pryde's bill would be \$750.00 plus the Town's portion of HST being \$13.20 totalling \$763.20. There was never a mention to the works completed by Darryl's Custom Landscaping, therefore this will not be considered in the request.

It is the recommendation of the Operations and Facilities Executive Committee to pay a portion of the Pryde's Plumbing and heating bill being \$750.00 plus the Town's portion of HST for works to try to unplug the sewer service at 509 Victoria Avenue damaged by the Town crews.

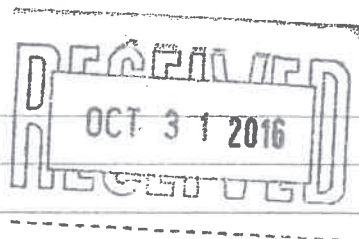
Respectfully Submitted



Travis Rob, EIT
Manager of Operations & Facilities

Council Approval of this report will agree with the recommendation of the Operations and Facilities Executive Committee to pay a portion of the Pryde's Plumbing and heating bill being \$750.00 plus the Town's portion of HST for works to try to unplug the sewer service at 509 Victoria damaged by the Town crews.

To. T. Rob.



Oct 27/2016

Thankyou for the detailed letter
& attached documents for 509 Victoria
Ft. Frances Ont. (I will keep them with
509's history)

I appreciate being compensated
for our time & trouble.

I would like to acknowledge the
3 guys again. "Especially "Greg"
because he insisted to dig it up
again. I "my gut" told me it was
the First Street water problem from
September long weekend. We do
yearly maintenance on our sewer

line to keep the roots clear. Historically my grandparents & parents only did it when it was plugged. I am aware of the 6" inch clay pipes & root issues. So we do yearly maintenance.

With that said we would be interested in putting a new line from our house to the main in front of our house "if" the town ever needed to dig up the street in front of our house, we would "invest" in a new sewer line to the main line.

Thankyou So Much

Sincerely Heather & Geoff MacEachern
(Gustafson) ☺

To Whom it May
Concern.

Oct 24/2016

We are asking the Town
for compensation for

10 hrs at 75.00/hr = 750.00

13% plus txs 97.50

and a line locate bill of 113.00

\$ 960.50

This sewer problem was not
ours. It was a collapsed
sewer line on First Street.

Thankyou Sincerely

Heather & Geoff MacEachern

807-276-5023

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Heather & Geoff MacEachern

807-276-5023

509 Furnace

To Whom it May Concern ^{+ Sewer} Oct/2016

On Monday September 26/16 our sewer at 509 Victoria Ave Ft. Frances Ontario was plugged and not flowing.

We called Prydes Plumbing and heating and they pulled a few rocks, but hit a dead head. They were here for 2 days which will be an expensive bill.

(Which we are asking council to compensate us for) We would have paid for a "maintenance" clean out but the problem was out on Town's property. When I receive the bill I will hope by then, council would agree that the Town should pay Prydes.

I will bring the bill to Mr. Brown's attention.

1. There was an old leaking water pipe on First Street & Victoria which burst on Labour Day weekend.

2. It finally collapsed the sewer main on Sept 25th - 26th

3. Our sewer main.

I saw the dirt & water from the burst water main shortly after, in our basement where it attacked. (Sept 5th - 7th)

Thankfully the "Wonderful Crew" that finally resolved the problem by re-digging up the street to repair the breakage.

We can't say enough about "Greg" Wiedenbeck, Trapper George & Jay Bruyere. They made us feel like this wasn't just our problem and stayed into the night to resolve it. Kudos & Much appreciation to this crew. Greg actually told me that he couldn't sleep trying to figure it out. Great & dedicated workers, whom all deserve acknowledgement for their work.

When we get our bill from Prydes we are willing to pay for 1 clean out and would hope that council agrees to pay the rest.

Thankyou Sincerely Heather & Geoff MacEachern
807-276-5023

Daryl's Custom Landscapes Ltd.

881 Sixth Street West
Fort Frances, ON P9A 3W6

Invoice To
Jeff McKeckeran 509 Victoria Ave. Fort Frances, ON P9A 2C4

Date	Invoice #
07/10/2016	9444
P.O. Number	

	Due Date	Project
	14/10/2016	

Materials & Labour	Qty/hrs	Rate	Amount	Tax
September 28, 2016				
Emergency Locates - Daryl	2	50.00	100.00T	HST
HST (ON) on sales		13.00%	13.00	
This Bill is because we thought we would have to dig up our sewer.				

Interest will be charged on Past Due Accounts - 2% Monthly (24% p.a.)		Subtotal	\$100.00
Thank you for your business. Daryl		Sales Tax Total	\$13.00
		Total	\$113.00
		Payments/Credits	\$0.00
		Balance Due	\$113.00
Phone #	Fax #	E-mail	
(807) 275-9563 / 274-0458	(807) 274-1449	darylscustomlandscapes@shaw.ca	

Pryde's Plumbing and Heating

P.O. Box 225
186 Hwy 11-71 Suite A
Fort Frances, Ontario P9A 3M6
Canada
PHONE/FAX (807) 274-9458

EMAIL: prydesplumbing@bellnet.ca

INVOICE

Invoice No.: 9919
Date: Oct 18, 2016
P.O. No. SEWER

Sold to:

Gustafson, Heather
509 Victoria Ave. Apt. B
Fort Frances, Ontario P9A 2C5

Business No.: 898632930

Item No.	Unit	Quantity	Description	Tax	Unit Price	Amount
ROTOROOTER MATERIAL/M	Each	1	ROTOROOTER RENTAL	H	60.00	60.00
	Each	1	SHOP SUPPLIES/MATERIALS	H	12.50	12.50
			SEPTEMBER 26 & 27/16			
RILEY	Hours	6	RILEY HOURLY RATE	H	75.00	450.00
JUSTIN	Hours	6	JUSTIN HOURLY RATE	H	75.00	450.00
			ROTO ROOTER SEWER FROM BASEMENT TO MAIN SEWER			
			Subtotal:			972.50
			H - GST 5% & PST 8%			
			HST			126.43
<p>Normally a cleanout is 2 hrs of Labour not 12. But the guys kept hitting the Broken Sewer pipe.</p>						
Pryde's Plumbing and Heating HST: #898632930						
TERMS: DUE UPON RECEIPT OF INVOICE						
Comment: Interest of 2.5% will be charged on accounts over 30 days						
THANK YOU FOR YOUR BUSINESS!						
Total Amount						1,098.93