

COMPLAINT REGISTER - APRIL 2022

3-Apr 4:37PM	Complaint regarding 1111River Road W. dog being at large and defecating on his property,	By-Law	Animal Control	Letter sent to property owner to contact our office to discuss issue.	4-Apr-22
7-Apr 1:08PM	Complaint regarding condition of property at 1103 King's Hwy.	By-Law	Property Standards	Investigation/inspection completed at the property. Garbage issue observed. Property Standards process has begun.	21-Apr-22
8-Apr 10:02AM	Complaint regarding Nugget Motel has no hot water for past 12 days.	By-Law	Property Standards	Inspected complaint. File started. Following Property Standards process. Order being issued ASAP to have life/safety concerns rectified.	8-Apr-22
11-Apr 11:00AM	Complaint about garbage at Apt building at 306 First St. E.	By-Law	Property Standards	Inspected complaint and photos taken of inspection. Property Standards process is being followed.	11-Apr-22
11-Apr 12:00PM	Complaint neighbour at 1028 Second ST. E. has a lot of dog feces in the yard.	By-Law	Animal Control	Investigating complaint and Property Standards process will be followed.	11-Apr-22
11-Apr 1:15 PM	Complaint regarding back alley behind the house being in rough shape. Lots of water pooling around driveway entrance, needs to have some fill. It has been this way for a couple of years	O&F	Property Standards	Called homeowner, will consider adding material this spring/summer. Advised homeowner that raising the grade could cause further water pooling on their property.	18-Apr-22
14-Apr 9:45AM	Big lake on road at end of driveway. Happens whenever it is wet and we get any rain or snow. Low spot in road. Has been like this for the past couple of years.	O & F	Wet road	Reviewed on site. Called homeowner to review various options for potential repair. Possible spot repair or research construction design possibilities.	22-Apr-22
15-Apr 11:00AM	Complaint is regarding her culvert being quite full of water and not draining. She said her sump pump is running every couple of minutes.	O&F	Property Standards	Reviewed on site, called homeowner. Will review again when snow is gone. To consider ditching/culvert this summer.	18-Apr-22
18-Apr 9:10 AM	Complaint neighbour at 606 First St W called reporting an branch hanging over onto the road.	O&F	Property Standards	Reviewed on site. Homeowner was called and limb was removed.	22-Apr-22
19-Apr 11:00AM	Wants to know when we are going to remove the pile of snow in the laneway behind his house.	O & F	Snow removal	reviewed on site. Snow to dissipate naturally.	4-May-22
19-Apr 1:26PM	Complaint of neighbour at 1318 Sunset Drive having their dog continually run at large and defecate in his yard and it has also broken into his porch and ripped up his garbage.	By-Law	Animal Control	Investigating complaint. Will follow animal control By-Law for resolution.	19-Apr-22
23-Apr 6:01pm	Complaint of condition of fence at 609 Victoria Ave.	By-Law	Property Standards	Inspected property and photos completed. Reviewing photos and By-Law for appropriate actions.	2-May-22
25-Apr 2:00PM	Complaint of neighbour at 1140 First St. E. with pile of garbage on property.	By-Law	Property Standards	Inspected complaint. Photos taken of inspection. Property Standards process started.	25-Apr-22
28-Apr 11:00AM	The ditch in front of her house is really full and not draining. Her sump pump is running every 3 minuets and she is concerned.	O & F	Ditch drainage	Vac truck sent to clean culvert.	5-May-22