

ADMINISTRATIVE REPORT

Subject: NEXT GENERATION 9-1-1 AUTHORITY SERVICE AGREEMENT
Date: 2022-05-05
To: Mayor and Council
From: Tyler Moffitt, [FIRE CHIEF/CEMC]



ISSUE

A new modern Canadian 9-1-1 Network is being implemented this year across Canada. The Town of Fort Frances and its 9-1-1 Partners are required to sign a new **NG9-1-1 System** agreement with **Bell Canada (Please see the attached agreement)**. The Town of Fort Frances will be able to sign on behalf of the Rainy River District 9-1-1 Partners.

ADMINISTRATION & FINANCE EXECUTIVE COMMITTEE RECOMMENDATION

It is the recommendation of the Administration & Finance Executive Committee:

THAT Council of the Town of Fort Frances authorize the entering into agreement between the Town of Fort Frances (Municipalities included in Schedule "C" and Bell Canada for a 10-year term; and

FURTHER THAT the Mayor be authorized to sign the new agreement on behalf of the Rainy River District 9-1-1 Partners; and

THAT a by-law be brought forward for execution by the mayor and clerk.

STRATEGIC IMPACT

Updated technology and enhancements to the 9-1-1 System.

OPTIONS & ALTERNATIVES

N/A

HISTORY

Currently, the Rainy River District 9-1-1 Partners have a 911 Central Emergency Reporting Bureau (CERB) Services Agreement with the Ontario Provincial Police (OPP).

As well, as in the past, the OPP will be reaching out and providing the Rainy River District 9-1-1 Partners with their own updated agreement, which will be a **Primary Public Safety Answering Point (P-PSAP Agreement)**; the term for the new agreement will more than likely be a 5-year term.

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The Rainy River District 9-1-1 Partners are as follows:

- Town of Fort Frances
- Couchiching First Nation
- Naicatchewenin First Nation
- Rainy River First Nation
- Township of Alberton
- Township of Chapple
- Town of Rainy River
- Township of Morley
- Township of Dawson
- Township of La Vallee
- Township of Emo, and
- Township of the Lake of the Woods

Meanwhile, the Canadian 9-1-1 network has aged out; it consists of old technology. A new modern network needed to be developed. A complete replacement of 9-1-1 infrastructure from existing legacy analog & digital services to Internet Protocol (IP) based connections was needed.

ANALYSIS

The task of pursuing a newer and updated network was implemented to replace the 30+ year-old Canadian 9-1-1 network.

The NG9-1-1 network was created and will provide better location accuracy for calls, improved crash data, more ways to contact 9 1 1 (texting), greater interoperability with other agencies, and improved responder and community safety.

CONSULTATION

Primary Public Safety Answering Point Communication Centres (OPP Communications Centres) and other stakeholders.

SUPPORTING DOCUMENTS

NEXT GENERATION 9-1-1 AUTHORITY SERVICE AGREEMENT